

Quality Policy

MCPI Private Limited, is one of the leading manufacturers of Purified Terephthalic Acid (PTA) in India, continuously focused on Product Quality.

The organization is committed to –

- i. Delivering product and services that consistently meet customer requirements and expectations.
- ii. Establishing a Total Quality framework to ensure continual improvement of the Quality Management System and business processes, thereby enhancing customer satisfaction.
- iii. Fostering total employee involvement to build a strong quality culture across the organization.

Quality Objective

- 1. Implement robust systems and procedures to ensure product quality with zero deviation from applicable national standards.
- 2.
 - i. Achieve 100% on-time delivery of products conforming to agreed quality specifications.
 - ii. Maintain a Customer Satisfaction Index (CSI) of more than 85% and ensure continual improvement.
- 3. Ensure 100% execution of employee development initiatives through Learning Management System (LMS) assignments, training programs, and quality awareness activities as per plan.

Date : 14.08.25

MCPI Private Limited



Occupier